

# 2024 Summary of Benefits

## Blue adVantage Giveback (HMO-POS)

H6453 - 011

H6453-011 Blue adVantage Giveback (HMO-POS) is available statewide in Louisiana.

Blue Cross and Blue Shield of Louisiana is an independent licensee of the Blue Cross Blue Shield Association.

Blue Advantage from Blue Cross and Blue Shield of Louisiana is an HMO plan with a Medicare contract.

Blue Advantage from Blue Cross and Blue Shield of Louisiana is a PPO plan with a Medicare contract.

Enrollment in either Blue Advantage plan depends on contract renewal.

---

## **This is a summary of drug and health services covered by Blue adVantage Giveback (HMO-POS) from January 1, 2024 - December 31, 2024.**

Blue Advantage from Blue Cross and Blue Shield of Louisiana is an HMO plan with a Medicare contract. Enrollment in Blue Advantage depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call Customer Service and request the *Evidence of Coverage*.

### **You have choices about how to get your Medicare benefits**

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare Advantage health plan, such as Blue adVantage.

### **Tips for comparing your Medicare choices:**

This Summary of Benefits booklet gives you a summary of what Blue adVantage covers and what you pay.

- If you want to compare our plan with other Medicare Advantage health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder at [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare).
- If you want to know more about the coverage and costs of Original Medicare, look in your current “**Medicare & You**” handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### **Contact us**

Please contact our Customer Service number at 1-866-508-7145 for additional information. (TTY users should call 711.) Our phone lines are open 8 a.m. to 8 p.m. CST, 7 days a week from October – March and 8 a.m. to 8 p.m. CST, Monday – Friday from April – September. You may also visit our website at [www.bcbsla.com/blueadvantage](http://www.bcbsla.com/blueadvantage).

### **Who can join?**

To join Blue adVantage Giveback (HMO-POS), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

---

## Which doctors, hospitals, and pharmacies can I use?

Blue adVantage Giveback (HMO-POS) has a network of doctors, hospitals, pharmacies, and other providers that can be found on our website at [www.bcbsla.com/blueadvantage](http://www.bcbsla.com/blueadvantage). Because our plan is an HMO-POS plan, you can use Point-of-Service (POS) providers that are outside our network for an additional cost. The maximum benefit for services rendered by POS providers is \$5,000.

## What do we cover?

Like all Medicare Advantage health plans, we cover everything that Original Medicare covers - *and more*.

- **Our plan members get *all of the benefits covered by Original Medicare*.** For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- **Our plan members also get *more than what is covered by Original Medicare*.** Some of the extra benefits are outlined in this booklet.

## What drugs do we cover?

We cover Part D drugs. In addition, we cover Part B drugs such as most oral chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary and any restrictions on our website, [www.bcbsla.com/blueadvantage](http://www.bcbsla.com/blueadvantage).
- Or call us and we will send you a copy of the formulary.

## How will I determine my drug costs?

Our plan groups each prescription drug into one of five "tiers." You will need to use our formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur after you meet your deductible, if applicable: Initial Coverage, Coverage Gap, and Catastrophic Coverage. If you have questions about the different benefit stages, please contact the Plan for more information or access the *Evidence of Coverage* on our website.

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. Please contact our Customer Service number at 1-866-508-7145 for additional information. (TTY users should call 711.) Our phone lines are open 8 a.m. to 8 p.m. CST, 7 days a week from October – March and 8 a.m. to 8 p.m. CST, Monday – Friday from April – September. You may also visit our website at [www.bcbsla.com/blueadvantage](http://www.bcbsla.com/blueadvantage).

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Monthly plan premium</b> <i>(includes Part C and D)</i>	\$0  You must keep paying your Medicare Part B premium.
<b>Part B Premium Reduction</b>	This plan offers a \$50 give back every month in your Social Security check.
<b>Medical Deductible</b>	\$500 per year for point-of-service (POS) benefits
<b>Maximum out-of-pocket amount</b> <i>(does not include Part D prescription drugs)</i>	For in-network providers: \$5,500 per year
<b>Inpatient Hospital coverage</b>	<b>In-Network</b> \$265 copay each day for days 1 to 7 and \$0 copay each day for days 8 to 90 for Medicare-covered hospital care. \$0 copay for an additional Medicare-covered 60 lifetime reserve days. <i>Prior Authorization is required.</i>  <b>Out-of-Network</b> 50% coinsurance for each Medicare-covered hospital stay. <i>Prior Authorization is required.</i>
<b>Outpatient Hospital coverage</b>	Observation Services coverage applies only if you are under Observation status.
Outpatient hospital services	<b>In-Network</b> \$0 copay for diagnostic colonoscopies \$300 copay for all other outpatient hospital services <i>Prior Authorization is required.</i>  <b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i>
Outpatient hospital observation services	<b>In-Network</b> \$265 copay per day <i>Prior Authorization is required.</i>  <b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Ambulatory Surgical Center (ASC)</b>	<p><b>In-Network</b> \$0 copay for diagnostic colonoscopies \$300 copay for all other outpatient surgeries <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Doctor Visits</b></p> <p>Primary Care Provider visit</p> <p>Specialist visit</p>	<p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p> <p><b>In-Network</b> \$50 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<p><b>Preventive Care</b>  Our plan covers many preventive services, including:</p> <ul style="list-style-type: none"> <li>• Abdominal aortic aneurysm screening</li> <li>• Annual wellness visit</li> <li>• Bone mass measurement</li> <li>• Breast cancer screening (mammogram)</li> <li>• Cervical and vaginal cancer screening</li> <li>• Cologuard or FOBT colorectal screenings</li> <li>• Colonoscopy and all other colorectal screenings</li> <li>• Diabetes screenings</li> <li>• Glaucoma screenings</li> <li>• Prostate cancer screenings (PSA)</li> <li>• Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)</li> <li>• Vaccines, including Flu shots, Hepatitis B shots, Pneumococcal shots</li> <li>• "Welcome to Medicare" preventive visit (one-time)</li> </ul> <p>Other preventive services are available. Any additional preventive services approved by Medicare during the contract year will be covered.</p>	<p><b>In-Network</b>  \$0 copay</p> <p><b>Out-of-Network</b>  50% coinsurance  <i>Prior Authorization is required.</i></p>
<p><b>Emergency care</b>  Emergency coverage is worldwide, but the copay is not waived if you are admitted to a hospital outside of the United States.</p>	<p>\$90 copay  Copay is waived if you are admitted to a hospital within 72 hours.</p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Urgently Needed Services (Urgent Care)</b>	\$50 copay inside of the United States
<b>Diagnostic Services/Labs/Imaging</b>	Authorization rules may apply for certain outpatient diagnostic procedures, X-rays, or tests.
Diagnostic tests and procedures	<p><b>In-Network</b> \$0 - \$30 copay <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
Diagnostic radiology services (e.g. MRI, CT Scan)	<p><b>In-Network</b> \$0 copay for mammograms \$250 copay for all other diagnostic radiology services <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
Lab services	<p><b>In-Network</b> \$0 copay <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
Outpatient X-rays	<p><b>In-Network</b> 0% - 20% coinsurance <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
Therapeutic Radiology	<p><b>In-Network</b> 20% coinsurance <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<p><b>Hearing services</b></p> <p>Exam to diagnose and treat hearing and balance issues</p> <p>Routine hearing exam</p> <p>Fitting-evaluation(s) for hearing aids</p> <p><b>Hearing aids</b></p>	<p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p> <p>Limited to 1 visit(s) every year</p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> \$0 copay</p> <p>Limited to 1 visit(s) every year</p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> \$0 copay</p> <p>\$0 copay up to a \$1,100 maximum benefit coverage amount loaded to your Blue Advantage Flex Card for both ears combined every year for hearing aids. Hearing aid fitting is included in the maximum benefit coverage amount. Retailer restrictions apply.</p>
<p><b>Dental services</b></p> <p><b>Preventive dental services</b></p> <p>Oral Exams</p> <p>Prophylaxis (Cleaning)</p>	<p>Up to a \$2,000 combined maximum benefit coverage amount every year for all preventive and comprehensive dental services.</p> <p>Limited to 2 oral exam(s) every year</p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> \$0 copay</p> <p>Limited to 2 cleaning(s) every year</p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> \$0 copay</p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
Fluoride Treatment	Limited to 2 fluoride treatment(s) every year <b>In-Network</b> \$0 copay <b>Out-of-Network</b> \$0 copay
Dental X-rays	1 bitewing x-ray per year or 1 full mouth x-ray every 3 years. <b>In-Network</b> \$0 copay <b>Out-of-Network</b> \$0 copay
<b>Comprehensive dental services</b>	<b>In-Network</b> \$0 copay <b>Out-of-Network</b> \$0 copay
<b>Limited Medicare-covered Dental Services</b>	<b>In-Network</b> \$0 copay for each Medicare-covered service. <b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i>
<b>Vision care</b>	
Exam to diagnose and treat diseases and conditions of the eye	<b>In-Network</b> \$50 copay <b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i>
Diabetic eye exams	<b>In-Network</b> \$0 copay <b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<p>Eyeglasses or contact lenses after cataract surgery</p> <p>Glaucoma screening</p> <p>Routine eye exam</p> <p>Supplemental eyewear            Contact lenses            Eyeglass lenses            Eyeglass frames            Eyeglasses (lenses and frames)            Upgrades</p>	<p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p> <p>Limited to 1 visit(s) every year</p> <p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance</p> <p>\$0 copay up to a \$400 combined maximum benefit coverage amount loaded to your Blue Advantage Flex Card every year. Retailer restrictions may apply.</p>
<p><b>Mental Health Services</b></p> <p>Inpatient stay</p>	<p><b>In-Network</b> \$265 copay each day for days 1 to 7 and \$0 copay each day for days 8 to 90 for Medicare-covered hospital care. \$0 copay for an additional Medicare-covered 60 lifetime reserve days. <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance for each Medicare-covered hospital stay. <i>Prior Authorization is required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<p>Outpatient group therapy visit</p> <p>Outpatient individual therapy visit</p>	<p><b>In-Network</b> \$40 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p> <p><b>In-Network</b> \$40 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Skilled nursing facility (SNF) care</b> Our plan covers up to 100 days in a Skilled Nursing Facility. Three-day prior hospital stay is required.</p>	<p><b>In-Network</b> \$0 copay each day for days 1 to 20 and \$165 copay each day for days 21 to 100 for Medicare-covered skilled nursing facility care. <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance for each Medicare-covered skilled nursing facility stay. <i>Prior Authorization is required.</i></p>
<p><b>Physical Therapy</b> Cost share applies to each Medicare-covered therapy visit. Separate cost share will apply for each type of therapy services rendered on the same day.</p>	<p><b>In-Network</b> \$20 copay per visit <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Ambulance services</b> Ground Ambulance Copay applies to each one-way trip.</p>	<p><b>In-Network</b> \$250 copay <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> \$250 copay <i>Prior Authorization may be required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
Air Ambulance Copay applies to each one-way trip.	<b>In-Network</b> \$300 copay <i>Prior Authorization is required.</i>  <b>Out-of-Network</b> \$300 copay <i>Prior Authorization is required.</i>
<b>Transportation</b>	<b>In-Network</b> <u>Not</u> covered  <b>Out-of-Network</b> <u>Not</u> covered
<b>Medicare Part B prescription drugs</b>  Chemotherapy/Radiation drugs   Other Part B drugs   Insulin	<b>In-Network</b> 0% - 20% coinsurance <i>Prior Authorization is required.</i>  <b>Out-of-Network</b> 0% - 50% coinsurance <i>Prior Authorization is required.</i>  <b>In-Network</b> 0% - 20% coinsurance <i>Prior Authorization may be required.</i>  <b>Out-of-Network</b> 0% - 50% coinsurance <i>Prior Authorization is required.</i>  <b>In-Network</b> \$35 copay <i>Prior Authorization may be required.</i>  <b>Out-of-Network</b> \$35 copay <i>Prior Authorization is required.</i>

Prescription Drug Coverage	Blue adVantage Giveback (HMO-POS) 011		
<b>Stage 1: Annual Prescription Deductible</b>			
<b>Deductible</b>	\$195 prescription drug deductible applies to drugs in Tier 3, Tier 4, and Tier 5. The deductible doesn't apply to covered insulin products and most adult Part D vaccines, including shingles, tetanus and travel vaccines.		
<b>Stage 2: Initial Coverage (after you meet your deductible, if applicable)</b>			
You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.			
<b>Preferred Retail and Mail-Order Cost-Sharing*</b>			
	1-month supply	2-month supply	3-month supply
<b>Tier 1</b> (Preferred Generics)	\$0	\$0	\$0
<b>Tier 2</b> (Generics)	\$12	\$24	\$36
<b>Tier 3**</b> (Preferred Brand)	\$45	\$90	\$135
<b>Tier 4</b> (Non-Preferred Drug)	\$100	\$200	\$300
<b>Tier 5</b> (Specialty)	29%	Not Offered	Not Offered
<p>*If you reside in a long-term care facility, you pay the same as at a preferred retail pharmacy.  **Some generics may be included on Tier 3.</p>			

Prescription Drug Coverage	<b>Blue adVantage Giveback (HMO-POS) 011</b>		
<b>Standard Retail and Mail-Order Cost-Sharing</b>			
	1-month supply	2-month supply	3-month supply
<b>Tier 1</b> (Preferred Generics)	\$10	\$20	\$30
<b>Tier 2</b> (Generics)	\$18	\$36	\$54
<b>Tier 3**</b> (Preferred Brand)	\$47	\$94	\$141
<b>Tier 4</b> (Non-Preferred Drug)	\$100	\$200	\$300
<b>Tier 5</b> (Specialty)	29%	Not Offered	Not Offered
<p>If an in-network pharmacy is not available, you may get drugs from an out-of-network pharmacy. Your prescription cost may be more at an out-of-network pharmacy than at an in-network pharmacy.</p> <p>**Some generics may be included on Tier 3.</p>			
<b>Stage 3: Coverage Gap</b>			
<p>Most Medicare drug plans have a coverage gap (also called “donut hole”). The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030. After you enter the coverage gap, you will continue to pay your regular copay for Tier 1 and 2 generics. For drugs in Tiers 3, 4, and 5, you will pay 25% of the plan’s cost for covered generic drugs and 25% of the plan’s cost for covered brand-name drugs until your true out-of-pocket costs total \$8,000. Not everyone will enter the coverage gap.</p>			
<b>Stage 4: Catastrophic Coverage</b>			
<p>After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$8,000, you pay nothing.</p>			

For each covered insulin product, you won't pay more than \$35 for a one-month supply, \$70 for a two-month supply, and \$105 for a three-month supply, regardless of the cost-sharing tier, even if you haven't paid your deductible.

Cost-sharing may differ based on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, whether the pharmacy is in our preferred or standard network, or whether the prescription is a short-term (1-month supply) or long-term (3-month supply).

**Other Covered Benefits**

	<p><b>Blue adVantage Giveback (HMO-POS)</b> 011</p>
<p><b>Cardiac (Heart) Rehabilitation Services</b></p>	<p><b>In-Network</b> \$20 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Chiropractic services</b></p>	<p><b>In-Network</b> \$20 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Diabetic monitoring supplies</b></p>	<p><b>In-Network</b> \$0 copay <i>Prior Authorization may be required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Diabetes Self-Management Training</b></p>	<p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Diabetic therapeutic shoes or inserts</b></p>	<p><b>In-Network</b> \$0 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Durable medical equipment (DME) and related supplies</b>	<p><b>In-Network</b> 20% coinsurance <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<b>Podiatry services (foot care)</b>	<p><b>In-Network</b> \$50 copay</p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<b>Home health agency care</b>	<p><b>In-Network</b> \$0 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Outpatient rehabilitation services</b> Services provided by an occupational therapist. Cost share applies to each Medicare-covered therapy visit. Separate cost share will apply for each type of therapy services rendered on the same day.</p>	<p><b>In-Network</b> \$20 copay per visit <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<b>Outpatient substance abuse services</b>	<p><b>In-Network</b> \$40 copay <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Prosthetic devices and related supplies</b>	<p><b>In-Network</b> 20% coinsurance <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<b>Renal Dialysis Services</b>	<p><b>In-Network</b> 20% coinsurance</p> <p><b>Out-of-Network</b> 20% coinsurance <i>Prior Authorization is required.</i></p>
<p><b>Speech and Language Therapy</b> Cost share applies to each Medicare-covered therapy visit. Separate cost share will apply for each type of therapy services rendered on the same day.</p>	<p><b>In-Network</b> \$20 copay per visit <i>Prior Authorization is required.</i></p> <p><b>Out-of-Network</b> 50% coinsurance <i>Prior Authorization is required.</i></p>
<b>Worldwide emergency coverage</b>	\$90 copay
<b>Annual routine physical exam</b>	<p><b>In-Network</b> \$0 copay</p> <p><b>Out-of-Network</b> 50% coinsurance</p>

**Extra Benefits**

	<b>Blue adVantage Giveback (HMO-POS)</b> 011
<b>Fitness program</b>	Members have access to a Fitness Facility Membership with fitness advisors onsite to assist and provide orientation to the facility. Members have access to over 11,000 facilities throughout the U.S. Home fitness kits offering a broad range of activity levels may be used by members who prefer exercise at home or while traveling.
<b>Over-the-counter benefit</b>	You are eligible for a \$140 maximum benefit coverage amount loaded to your Blue Advantage Flex Card every three months to be used toward the purchase of over-the-counter (OTC) health-related items.
<b>BlueCare Telehealth</b> (online doctor visits)	\$0 copay Available 24/7 through BlueCare on a computer, tablet or smartphone. Primary Care Provider services only. Network restrictions may apply.
<b>Additional Telehealth</b>	Includes qualifying appointments with primary care providers, physician specialists, podiatrists, other healthcare professionals, dieticians, behavioral health providers, and occupational/physical/speech therapists.

## **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-800-363-9152 (TTY users should call 711).

### **Understanding the Benefits**

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit [www.bcbsla.com/blueadvantage](http://www.bcbsla.com/blueadvantage) or call 1-800-363-9152 (TTY users should call 711) to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the formulary to make sure your drugs are covered.

### **Understanding Important Rules**

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2025.
- Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.