# IMPORTANT INFORMATION:

Blue Cross and Blue Shield of Louisiana - H6453

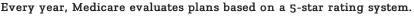
# 2024 Medicare Star Ratings

Ratings from Medicare:

**Overall Star Rating:** 

Health Services Rating:

Drug Services Rating:



## Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

### Questions about this plan?

Contact Blue Cross and Blue Shield of Louisiana 7 days a week from 8:00 a.m. to 8:00 p.m. Central time at 800-363-9152 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Central time. Current members please call 866-508-7145 (tollfree) or 711 (TTY).





The number of stars show how



For 2024, Blue Cross and Blue Shield of Louisiana - H6453 received the following Star

